

ABOUT SCCG

SCCG Management is a premier management advisory firm with seasoned leaders in global gaming operations, management, and business development.

We offer turnkey services for game development studios, sports leagues and data, esports, and influencers. We provide expert solutions for strategic growth, focusing on gaming management, business expansion, and technological advancement in the United States and globally.

With over 30 years of experience in the gaming industry, SCCG is committed to operational excellence and business development, with a growing presence in burgeoning fields like esports. As a global networking partner with offices in Europe, Africa, Asia, South America, and Latin America, we connect clients with strategic partners to foster global growth and business innovation.

SCCG's expertise in gaming operations is evident in our collaboration with game development studios and our strategic management of sports leagues and esports teams. We offer tailored guidance to enhance gaming experiences and drive business development. As an accelerator for early-stage companies and an early-stage investor, SCCG's influence extends beyond traditional gaming, creating synergistic relationships that empower entrepreneurs and innovators within these rapidly evolving sectors.







SCCG Managed Service Operating Standards

SCCGMS boasts a strong Intellectual Property Library, drawing from an extensive ecosystem of expert partners. We prioritize continuous professional development, with regular training sessions keeping our team updated. Collaboration and open communication form the heart of our approach, ensuring innovative solutions in a dynamic regulatory environment. Our dedication to excellence is evident in our stringent quality standards, and our unparalleled customer service offers direct access to the SCCGMS Operations Manager. Additionally, we utilize a third-party system for client feedback to enhance our services. Ultimately, our mission is to train your team to operate autonomously by the project's end.



- 100+ Client-Partners Covering Every Sector of the Gambling Industry
- Offices in North America, Europe, Latin America, Africa and Asia
- Over 30 Years of Experience in the Gambling Industry

SCCG MS: Menu of Services - Platform Provider

Platform Provider Selection and Integration:

- Collaborate with the client to define operational needs and requirements.
- Advise on the platform most aligned with the client's specifications.
- Facilitate contract negotiations and seamless integration with the platform provider.

Platform Training:

- Conduct consistent training sessions tailored for the client's team.
- Empower the client's team to operate the platform independently by the project's conclusion.

Oversight of Operations Management:

- Continuous assessment and enhancements.
- Management of game configurations and launches.
- Streamlined lobby administration.

Vendor Review:

- Identification and analysis of potential vendor's systems and services market.
- Shortlisting vendors based on their market reputation, past performance, and alignment with client needs





SCCG MS: Menu of Services - Risk Management & Trading (RM)

Risk Management Platform:

• Integration of the program into the Platform provider system.

Regulatory Reporting & Compliance:

- Support with regulatory reporting related to RM procedures
- Ensure all RM practices are compliant with regulations.

Trading Services

- Customization and implementation of RM program specific to the client's requirements and jurisdiction.
- Operate the RM services directly from the SCCGMS location.
- Evaluate and classify the client's RM risk stature.
- Persistently monitor and refine client risk profiles based on transactional patterns and key indicators.





SCCG MS: Menu of Services - Payments & Fraud (PF)

Comprehensive Payments and Fraud Review:

- A full-scale review of the client's PF regulatory requirements.
- Recommendations for personnel and platforms.

Technology & Systems:

- Evaluation of the technology solutions for AML & KYC compliance.
- Recommendations for technology integrations.

Payments & Fraud Management:

- Missing deposit / withdrawal review
- Miscellaneous transaction investigation
- Bonus abuse investigation
- Affiliate fraud monitoring
- Hacked accounts (HA) and account takeover investigations
- Deposit review and withdrawal review
- Recommendations for system enhancements and tuning.





SCCG MS: Menu of Services - Customer Service (CS)

- Customer Service Planning & Strategy:
 - Comprehensive review of client-specific objectives related to the target customer base.
 - Recommendations for personnel and platforms.

- **24/7 Customer Support:**
 - Dedicated Customer Service personnel.
 - VIP program development and implementation.
 - Promotions set up and management





SCCG MS: Menu of Services - Training

Local Operator Training

- Program Development: Crafting training programs tailored for local personnel.
- Compliance Training: Implement essential compliance requirement training.
- Recommendations: Propose the best-fit personnel and platforms for effective outcomes.

Our Objective

- Dedicated Customer Service personnel.
- VIP program development and implementation.
- Promotions set up and management







GAMING PLATFORMS, CONTENT AND IP

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OTTERY

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GLOBAL OPERATIONS



STEPHEN A. CRYSTAL FOUNDER & CEO



Kelly Segovia CTO



Scott Butera Advisory Board Member



Larry Everling
Digital Marketing Advisor



Dave Antony CFO



Nick Giangreco VP Marketing & Sales



George Vonapartis Head of Sales



Jenny McLauchlan Legal, Compliance & Regulatory Advisor

GLOBAL BUSINESS DEVELOPMENT



STEPHEN A. CRYSTAL FOUNDER & CEO



David Hanlon Global Gaming and General Partner, SCCG Venture Fund I



Michael Silberling Gaming Operations



Randall Sayre Gaming Operations and Compliance



Lou D'Amico Retail and Online Sports Wagering and Media



Pierre Cadena Strategic Business Development M&A



Bruce Bundrant Sports Marketing

REGIONAL BUSINESS DEVELOPMENT



Joseph Valandra US Tribal Gaming and Technology



Dave Antony Director, Canada



Rosa Ochoa Director, Mexico and LATAM



Kisset Chirengende Director, Africa



Geoffrey Namanya Consultant, Africa



Pariekshit Maadishetty Director, India



STEPHEN A. CRYSTAL FOUNDER & CEO



Lucas Mondelo Director, Brazil



Tony Naughton Sports Wagering & iGaming



Sebastiaan Abayomi Strategy Consultant



Remi Abayomi IT, Broadcast Engineering, and Operations

SCEGENT



STEPHEN A. CRYSTAL FOUNDER & CEO

Get In Touch

STEPHEN A. CRYSTAL

Founder and CEO SCCG Management

MOBILE / WHATSAPP

+1 702 427-9354

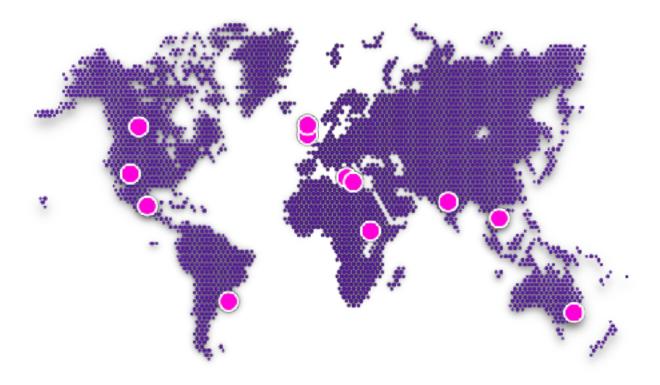
EMAIL

stephen.crystal@sccgmanagement.com

SOCIAL MEDIA

https://linkedin.com/company/sccg-management





LAS VEGAS | ATHENS | BANGKOK | CALGARY FLORIANAPOLIS | GZIRA | HYDERABAD | KAMPALA | LONDON MANCHESTER | MEXICO CITY | SYDNEY

LAS VEGAS

UNITED STATES

105 E. Reno Avenue

Suite 8

Las Vegas, NV 89119

FLORIANAPOLIS

CALGARY

CANADA Suite 310

1010 8th Avenue SW, Calgary,

ABT2P1J2

UK

LCNDON

R. Felipe Schmidt, 835 -Centro, Florianópolis - SC,

88010-001

BRAZIL

GZIRA

MALTA

Fawwara Building, Triq I-Imsida II-Gżira,

GZR 1401

SYDNEY

AUSTFALIA

557/243 Pyrmont Street, Pyrmont Sydney, NSW 2009

Lvl 20, 725 Sukhumvit Rd

Lion House. 3 Plough Yard, Lordon, EC2A 3LP

KAMPALA

UGANDA

Plot 1, Pilkington Rd., Workers' House, 6th Floor Southern Wing, Kampala

BANGKOK

THAILAND

S-Metro Building

Bangkok, Thailand 10110

MEXICO CITY

MEXICO

Avenida Coyoacán 1617-204 Colonia Del Valle, 03100

Ciudad de México, MEXICO

MANCHESTER

UK

Jactin House. 24 Hood Street,

Ancoats, Manchester, M4 6WX

HYDERABAD

INDIA

Plot No.18, Lzvel II & III, GVR Pride, Road No.12, Banjara Hills, Hyderabad,

Telangana - 500034

ATHENS

GREECE

12 Gravas Street Markopoulo, Attica Greece, GR19003



SCCG Management celebrates 2022 as its 30th Anniversary of leadership and innovation for the gaming industry.

